

# MAUI WILDFIRES RESOURCES



## Checklist after the Wildfire

- ✓ Set up an account with the Federal Emergency Management Agency (FEMA) and apply for an assistance
- ✓ File unemployment benefits with the Department of Labor
- ✓ File an insurance claim if you have one
- ✓ For homeowners, call your mortgage servicer
- ✓ Apply for a housing assistance with Hawaii Housing Finance & Development Corporation (HHFDC) or Realtors Association of Maui (RAM)

### How do I file with FEMA?

Apply. Three ways to file.

1



ONLINE. GO TO  
[WWW.DISASTERASSISTANCE.GOV](http://WWW.DISASTERASSISTANCE.GOV)



CALL 1-800-621-3362



DOWNLOAD THE FEMA APP

2

Complete Registration.

You'll need to provide:

- Social Security #
- Annual Household Income
- Contact information
- Insurance coverage, if any
- Bank account information
- Email address if you want to get your application status online

3

If application was denied, appeal within 60 days from receipt of the decision



### How do I file unemployment benefits?

Apply online at  
<https://labor.hawaii.gov/UI/>



### How do I file an Insurance claim?

1. Conduct an inventory of your personal items lost in the fire
2. Take photos of the damage
3. File an insurance claim ASAP as a renter or as a home owner

#### Note:

- 📌 Ask your insurance company to email a copy of your policy if you need one
- 📌 Ask whether temporary shelter is covered in your policy. Keep receipts of hotels and meals

### How do I apply for a housing assistance with HHFDC?

Note: The Hawaii Fire Relief Housing Program is designed to help those who have been displaced or left homeless due to the fires and those who want to offer their homes to those in need

- ✓ Apply online. Go to <http://dbedt.hawaii.gov/hhfdc>
- ✓ Click on the Hawai'i fire relief assistance program link
- ✓ Fill out Form i.e. there are two forms available: one for those who can help to provide housing and the other is for those who are in need of housing

For more questions, email HHFDC at [hhfdcfirereliefhousing@hawaii.gov](mailto:hhfdcfirereliefhousing@hawaii.gov) or call (808)587-0469



### How do I contact RAM for shelter assistance?

1. Contact RAM at (808)873-8585 or email at [news@ramau.com](mailto:news@ramau.com)
2. Provide name, contact information, type of resource needed and time frame of resource needed

## I can't pay my mortgage, what do I do?

1. Contact your mortgage servicer or lender and ask for a mortgage abatement or forbearance. This may allow you to make partial payments or stop making payments for up to 6 months and can potentially be extended.
2. Talk to the Department of Housing and Urban Development-approved housing counselor before agreeing to forbearance. Call (800) 569-4287
3. Call the Small Business Administration (SBA) for possible loan. Call (800) 659-2955

## How do I find missing friends and relatives?

- ✓ Use social media
- ✓ Send text messages
- ✓ Use the Maui Fires People Locator which is an online spreadsheet

## I have missing pets and/or pet-related needs. What do I do?

- 📞 Contact Maui Humane Society. Call (808) 877-3680
- 📞 Contact Hawaii Humane Society. Call (808)356-2200

## WHERE CAN I MAKE DONATIONS?



- ✓ American Red Cross
  - ✓ Maui Mutual Aid Fund
  - ✓ Hawaii Community Foundation
- Note: Gift cards or cash cards provide the most flexibility and control*



## I NEED PRAYER WHO DO I CONTACT?

### CONTACT US

Call Calvary Chapel Central Maui at (808)893-2494 or email at [cccmaui@gmail.com](mailto:cccmaui@gmail.com)

Call Kahului Union Church at (808)871-4422 or email at [info@kahuluiunion.org](mailto:info@kahuluiunion.org)

## DO'S & DON'TS after WILDFIRE

### ✓ DO'S

- ✓ Wear a protective clothing when cleaning
- ✓ Wear mask if possible to minimize breathing dust particles
- ✓ Take photos of the property damage before cleaning then contact your insurance
- ✓ Check with authorities if safe to return or if safe to drink water
- ✓ Use social media or text message to reach out to friends and family

### ✗ DON'TS

- ✗ Don't return home unless cleared by authorities
- ✗ Don't ignore heat pockets as it may burn you or cause sparks
- ✗ Don't go to areas with poor air quality if you have asthma or lung conditions

## IMPORTANT CONTACT INFORMATION

- 📍 American Red Cross of Hawaii  
1800 RED CROSS
- 📞 FEMA (Disaster assistance)  
1800-621-3362
- 📞 SBA (Disaster loan program)  
1-800-659-2955
- 📞 Maui Food Bank  
(808) 243-9500
- 📞 Maui Humane Society (Pets)  
(808)877-3680
- 📞 Hawaii Humane Society (Pets)  
(808)356-2200
- 📞 HHFDC (Housing assistance)  
(808)587-0469
- 📞 RAM (Shelter)  
(808)873-8585